



PRE-UNIVERSITY PROGRAMS

GLOBAL CITIZENSHIP PROGRAM
FOR CANADIAN STUDENTS

2019

PRE-ARRIVAL
GUIDE

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WELCOME

Dear Students,

We are so excited that you have made the decision to come to the University of Toronto this summer! The Pre-University Programs will be packed with thought-provoking lessons, challenging opportunities, and engaging activities. We can't wait for you to join us!

Of course, many questions will need answering before you arrive. Everything you need is right here. This package will tell you all about the incredible city you're about to visit, the diverse group of students you'll meet, and provide you with everything you'll need to have the best experience possible.

This program isn't just a fun summer away from home. It's an opportunity to explore the world outside your personal borders and learn what's out there. This could be the first step towards making the University of Toronto your postsecondary home!



Bruce Russell
Academic Director



Hong Si
Director of Administration

UNIVERSITY OF TORONTO

Throughout the Pre-U, you'll be living on St. George Campus, located in the heart of downtown Toronto. This beautiful campus is close to everything the city has to offer. Whether it's premier shopping experiences at the Eaton Centre or Yorkville, delicious international foods and culture, or the CN Tower for some incredible photos, UofT is the place to be.

With a yearly enrollment of over 17,000 international students, UofT is one of the most international universities in North America. We are dedicated to ensuring that our international students feel supported throughout their time at U of T. There are so many support systems in place, and we will be happy to show you around. Be sure to use your time here to explore your future!

ABOUT US

University of Toronto, New College, invites students from all over the world to join our vibrant community. Our dedicated team of counsellors, staff, and instructors will offer a summer of fun educational experience in the classroom, the residence, and while exploring our beautiful city.

The community is truly one-of-a-kind. Students from all over the world come together under one roof, creating lasting memories together. Finding common ground with a group of friends spanning the globe is a unique experience, and our students are lucky enough to have it every year. The Pre University Programs will allow students to become active students and members of Canada's premier university.

CHECK-IN DAY

Ready to start the program? On the first day of the program, you can check-in at any time between 3:00pm and 5:00pm. If you cannot arrive during those times, not to worry! Please send us an email so we know when to expect you.

Once you arrive at the residence, there will be a welcome desk in the lobby where you can meet your coordinator and counsellors. They will help you check-in to your room and give you a quick tour of the residence.

PROGRAM LOCATION

RESIDENCE ADDRESS

University of Toronto, New College
45 Willcocks Street, Toronto, ON, M5S 1C6

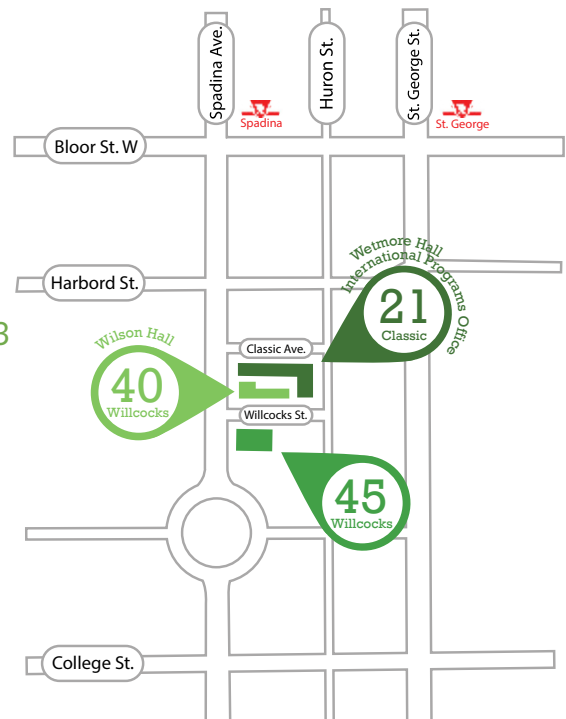
OFFICE ADDRESS

University of Toronto, New College
Room 136, 21 Classic Avenue, Toronto, ON, M5S 2Z3

CHECK-IN LOCATION*

University of Toronto, New College
40 Willcocks Street, Toronto, ON, M5S 1C6

You will be staying at 45 Willcocks Street, however the Residence Front Desk, and the welcome desk set up will be at 40 Willcocks Street.



AIRPORT SERVICE

Our counsellors will be ready to greet you when you arrive at the airport! Be sure to look for our big "University of Toronto" signs and their smiling faces.

After you exit the plane, you will go through customs, pick up your bags, and make your way to the arrivals area. Our incredible counsellors will be waiting there for you.

Once you have confirmed how you will be arriving in Toronto, the International Programs office will be sending you a confirmation with more information about your arrival. If any of your arrival details change, please let the International Programs Office know as soon as possible by sending an email to summer.programs@utoronto.ca.

Emergency Number (On Arrival Days)
+1.416.946.3853



GLOBAL CITIZENSHIP PROGRAM

COMMUNICATION CLASSES

Every morning, GCP students attend a communication class from 10:00am to 1:00pm. The purpose of the communication class is to give you practice with writing, research, and speaking at a university level. It will also help you prepare for your Global Challenge presentation at the end of the session.

On the first day of class, we will ask you to write a short essay and have a one-to-one interview with a teacher. These writing and speaking samples will help us find the best teacher for you.

GLOBAL CITIZENSHIP WORKSHOPS

Global Citizenship Workshops take place in the afternoon (2:00 - 5:00pm) or evening (7:00pm -10:00pm), from Monday to Friday. Facilitated by our trained counselling staff, students will take part in trips, presentations, activities, discussions, projects, performances, debates, and more. These experiences will form the core of learning about ourselves, others, and how we connect with the global community.

As part of the program, students will participate in large and small group activities, take on individual challenges, work as a team, and both perform and present in front of a group. Students will explore their identity and values while discussing issues affecting communities on a local, national, and global level. They will develop communication and conflict resolution skills to address underlying issues and better impact communities. Lastly, students will build on their knowledge, strengths, and teamwork skills to present a potential solution to a current issue at a final presentation.

CERTIFICATE & EVALUATION

Students will receive a certificate upon successful completion of the program. Students will also receive a personalised evaluation from their teacher. To get your certificate of completion, you have to:

- Actively participate in class and workshop activities and discussions.
- Show what you've learned by completing a final project.
- Complete the class writing and research assignments.
- Go to class and workshops on time, every day.

If you skip class (and you're not sick), we have to inform your parents. If you are often late, or miss 3 or more sessions, you will be at risk of not receiving your certificate. **Students missing class without a valid reason will also lose activities and Free Time privileges.**

Remember that you'll be with students who speak many different languages. Some of them will speak faster or slower than you are used to, have a different accent, or have a different point of view from you. That's what makes our program special: you have the chance to make friends from all around the world. Be ready to listen to and learn from each other, not just the staff.

NEW COLLEGE RESIDENCE

For many students, residence is the best part of the program. You'll get to call UofT your home while living with all of your new friends. Whether you spend your time playing games in the cozy lounge spaces, hanging out with your friends in the common rooms, or just relaxing in your own room, this is the university experience!

NEW COLLEGE RESIDENCE (CONTINUED)

YOUR ROOM

- Bed + Linens
- Desk + Chair
- Wardrobe + Mirror
- Bookshelf + Reading Light
- Wi-Fi Access
- Large Window

ROOM ASSIGNMENTS: SINGLE ROOMS

You will either be placed in a single room or a double room, based on availability. The majority of rooms are single rooms. Girls and boys will have separate floors in the residence building. You have lots of time to hang out during the day! Please let us know by email if you would like to room with another student in the program.

YOUR RESIDENCE

- 24/7 Front Desk Staff
- Night Security Guard
- Common Rooms with Televisions
- Common Kitchens with Fridge, Microwave, Stove, and Oven
- Air-Conditioned Rooms
- Key Access into Residence Building
- High Speed Internet (Wi-Fi)
- Shared Bathroom with Private Showers
- Coin-Operated Laundry Facilities
 - \$1 to wash
 - \$1 to dry
 - Free Laundry Soap

BATHROOMS & SHOWERS

There are several shared bathrooms on each residence floor with private showers. The water used in the bathrooms is perfectly clean and safe to drink, so it's easy to keep your water bottle filled!

ROOM KEYS

When you check-in at the New College Residence, you will receive your own room key. This key will give you access not only to your room, but also to the residence building, the elevators, and your floor. Your room door will lock automatically when you close it, so remember to carry it with you at all times!

COMPUTER ACCESS & WI-FI

You'll have access to New College's Computer Lab, in case you don't bring a device of your own. You'll also have Wi-Fi in the residence. It's fast, reliable, and just about everywhere.

By using the University of Toronto's Wi-Fi Network, you agree to abide by the University of Toronto's rules and guidelines as outlined in the Appropriate Use of Information and Communication Technology. For the full policy, please see [HERE](#).

AUDREY TAYLOR DINING HALL

The Audrey Taylor Dining Hall is a central place to enjoy all your meals – it offers daily options like roast chicken, vegetable stir-fry, and many other delicious meals. The Dining Hall offers a wide variety of fresh fruits and vegetables, a salad bar, drinks, daily soup selections, and the dessert and ice cream bar. Vegetarian and vegan options are always available too.

If you have any allergies or dietary restrictions, please make sure your parents/guardians let us know in Part 2: Health Information of the Final Forms. Please also let us know when you arrive so that our staff can check in with the cafeteria regarding your dietary needs.

ACTIVITIES

During the program, we have many activities planned for you – you're here to have fun too! Throughout the week, your counsellors will take you to a variety of on-campus and off-campus activities - some activities will be going to tourist attractions, such as the CN Tower or the AGO, and some will be fun events happening on campus. On weekends, you'll have the opportunity to visit some of the farther places like Niagara Falls and Canada's Wonderland.

FREE TIME & EXTENDED FREE TIME

Some evenings, students will have the opportunity to visit a variety of nearby stores (snacks, toiletries, and AC adapters are usually the most popular items to purchase). Students can sign out of the residence from 6pm and must return by the start time of the evening activity (usually 7pm or 7:30pm). **Parents must submit consent for their child to have access to Free Time.**

Free Time will not be available every day due to early activity start times, and longer weekend excursions. Counsellors will monitor the area around campus, and ensure that students have their emergency phone number. Students may only leave the residence if they are with a friend.

Extended Free Time will be available for some evenings, from 6pm to 10pm. **Students must have the Extended Free Time permission form signed by their parents in order to sign out.** Please refer to your Final Forms for the permission form.

We will always have an on-campus event for students not signing out for Extended Free Time.

SAFETY

Toronto is one of the world's safest major cities, and it's also big and unfamiliar for most students. Thankfully, our counsellors will always be with you when you leave New College.

PRE-U WRISTBANDS

When you arrive at the program, you'll get a Pre-U Wristband. **Please always have this with you.**

Your wristband has the 24/7 Emergency Phone Number on it. In case of an emergency, please call the number to speak with one of our staff members. **This number is for students only.** If your parents and/or guardians need to speak to our staff, they should call the office during regular hours at 416.946.3853 or send an email to summer.programs@utoronto.ca.

Your wristband will also let you into the dining hall for your meals. If you lose or break your wristband, talk to your coordinator or the International Programs Office to get a new one.

OUR COUNSELLORS

Counsellors will be your leaders, mentors, facilitators, coaches, and friends! They live in residence with you and will be there for whatever you need, to take attendance, and to make your experience as amazing as possible. Our devoted team is available during the day and night to make sure that you're safe, happy, and getting enough sleep.

ADDITIONAL INFORMATION

MONEY & VALUABLES

It's a good idea to bring a bank card with you. Meals, activities, and transportation are all included in your program fees, but you'll have opportunities to buy snacks, personal items, and other fun things when we go shopping. Make sure you and your parents plan how much money you want to spend.

Please be aware of your own valuables and belongings. The International Programs Office is not responsible for any lost or damaged property during the program.

VISITING FAMILY & FRIENDS IN TORONTO

For the best program experience, we highly recommend you visit friends and family before or after the program.

If your friends and family would like to sign you out of the program outside of the allocated Free Time or for an extended period of time, please make arrangements with the International Programs Office **at least 1 business day in advance**. Any sign-outs for the weekend must be received by the International Program Office by 4:00pm (Eastern Time) on Friday. **Sign outs can only happen from 11:00am to 11:00pm.**

Your parents/guardians must email summer.programs@utoronto.ca to give permission for you to be picked up by anyone at least 18 years or older, including themselves, and the International Programs Office must have acknowledged your email in order for you to sign out.

Please refer to the Parent/Guardian Information Package for detailed information about the sign-out process.

WHAT TO BRING

Make sure you come packed with everything you need! Here is a list of suggested items to bring to get you started.

STUFF TO BRING

- Summer clothes
- Comfortable walking shoes and/or sandals
- Swimsuit
- Sweater and/or pyjamas (for sleeping in air conditioned rooms)
- Light jacket/raincoat
- Semi-formal Outfit (there will be dress-up events!)
- Athletic Wear (some of the activities get quite active!)
- Backpack
- Water bottle
- Phone & Charger (Canada has 120V power using Plug Type B)
- Toiletries & Medication (Soap, Shampoo, Deodorant, Toothpaste, etc)
- Umbrella/Rain Jacket

- Towel (The residence gives you a towel, but it's small)
- Sunscreen
- Laptop - recommended for class
- Stuff for having fun!

STUFF TO LEAVE AT HOME

- Video Game Consoles
- Speakers
- Winter jackets
- Family heirlooms
- Precious jewelry
- Your pets

Students are responsible for their own belongings and valuables. The University of Toronto International Programs office is not responsible for any lost, stolen, or damaged property.

GENERAL RULES AND CODE OF CONDUCT

The University of Toronto's Global Citizenship Program and Advanced Academic Program follows all Canadian laws and policies. Students participating in these programs will be responsible for doing so as well. Please note that it is the student's responsibility to arrange transit home should they violate rules that result in expulsion. Students will be given an extensive presentation on these rules when they arrive.

All students are required to adhere to the University of Toronto Code of Conduct. A shortened version is available below. For the full Code of Conduct, please see [HERE](#).

DISCIPLINE/PROGRAM RESPONSE

Disruption of our program environment or any of the policies listed below will result in any or all of the following actions:

- Meeting with program staff
- Reprimand/Warning
- Reporting of incident to parents/guardians
- Immediate suspension from the program
- Immediate expulsion from the program

PROGRAM ENVIRONMENT

Our program maintains a space where everyone can feel safe, have fun, and enjoy a positive academic experience. Inclusiveness and respect are important parts of our program. Any form of bullying, malicious, or harmful behavior will not be tolerated.

FIRE ALARMS

Do NOT pull the fire alarm unless there is a fire. Students will be fined up to CAD \$500.00 per fire truck that responds, typically 3. Should there be an actual fire, students are encouraged to use the alarms.

RESIDENCE ROOMS

Students are responsible for keeping their room clean. Male and female students are not permitted in rooms together, and all students must sleep in their assigned room every night. Students must ensure that their door is closed and locked behind them. Students should keep their room keys with them at all times. **The Program is not responsible for lost, damaged, or stolen items.** If a student's room key is lost or damaged, it will be replaced at the student's expense.

COMMON AREAS

Students are responsible for keeping all common areas (common rooms, lounges, hallways, bathrooms, laundry rooms, etc.) clean after use. If any common area is not kept clean, all students will help clean it. Any damage to or the removal of any property within the residence is forbidden. Students will be required to pay for any damage they cause to residence property.

ACTIVITIES

Attendance to all activities is mandatory. Failure to arrive on time will result in disciplinary action. It is the students' responsibility to know activity meeting times and locations. Counsellors are always available to assist, if needed. Students are responsible for respecting their surroundings (e.g. museum rules, attraction rules, etc.).

GENERAL RULES AND CODE OF CONDUCT

ATTENDANCE & ENVIRONMENT

Students must attend classes and workshops every day and on time. **In the case of illness, the International Programs Office must be notified.** Failure to attend programming without valid reason will result in disciplinary action. If a student is often absent, misbehaving, or not actively participating, their certificate will be at risk. Our staff have their own individual classroom and workshop policies. Students disrupting or harming the learning environment will be expelled from the program.

CURFEW

Students must be in the residence and on their own floor by 11:00pm. Attendance will be taken. By 12:00am, students must be in their room and respect quiet hours.

ALCOHOL & CANNABIS

Under Canadian law, it's illegal for those younger than 19 to purchase or consume alcohol or cannabis. If students are caught consuming, under the influence of, or in possession of alcohol or cannabis, the police will be notified. This will result in expulsion from the program.

SMOKING

The University of Toronto is a non-smoking campus. Students will not be allowed to smoke on campus. In Toronto, it is illegal to smoke inside any building or within 9 metres of an entrance or exit of any building that is used by the public. It is also illegal for those younger than 19 to purchase any smoking products. All of the above also apply to all substances, including, but not limited to, e-cigarettes and vaporizers. Failure to follow these laws will result in large monetary fines and expulsion from the program.

DRUGS

No illegal drugs are permitted. If students are caught using, under the influence of, in possession of, or distributing drugs, the police will be notified. This will result in expulsion from the program, and the student will suffer legal consequences. All prescribed medication must be reported to the program prior to arrival. A doctor's note must be provided upon request of the office.

FAKE IDS

Fake identification cards (IDs) are not permitted at any time. If students are caught using or in possession of a fake ID, it will be taken from them. The police will be notified, as identity fraud is a crime.

BULLYING

Bullying of any kind will not be tolerated. In accordance with the University of Toronto's Code of Student Conduct, no student shall engage in any disrespectful conduct based on one's race, ancestry, place of origin, colour, ethnic origin, citizenship, sex, sexual orientation, creed, age, family status, handicap, and/or any action that is known to be unwelcome by any student.

If a student has an issue with another student or staff member, please inform a counsellor. Mutual respect between all students and staff members is expected. Any breach of this respect will result in disciplinary action and/or expulsion from the program.

INAPPROPRIATE DRESS

Inappropriate dress is clothing that does not meet our community standards of decency and includes language and/or images related to violence, profanity, discrimination of any kind, or is demeaning to an individual or group.

FREQUENTLY ASKED QUESTIONS

What happens if I need to go to the doctor?

If you're feeling sick, please call or visit the International Programs Office. We'll arrange a doctor's visit, and have a staff member take you to the clinic if necessary. If it is an emergency, please call the Emergency Number on your Pre-U Wristband.

I have a pre-existing condition that needs treatment. Will my health insurance from the program cover it?

The Health Insurance our program provides does not cover pre-existing conditions. If you need something checked that is pre-existing, you will need to pay for any medical fees. For a list of what the health insurance covers, please visit: www.guard.me. If you have any concerns, please do not hesitate to contact our office.

My relatives live in Toronto. When can I go see them?

If there's someone outside the program that would like to see you, your parents/guardians will need to email us at summer.programs@utoronto.ca at least 1 business day in advance. You may also use the allocated Free Time or Extended Free Time to see them. For more information, please refer to the Parent/Guardian Information Package.

I requested Airport Pick-Up Service and I can't find the counsellor at the airport. Help!

Our counsellor should be the first person you see at the arrivals waiting area. They'll be holding a large "University of Toronto" sign and wearing a blue U of T t-shirt. If you can't find a counsellor, please call us at +1.416.946.3853. We'll contact our counsellors and make sure they reach you as soon as possible!

Can I leave the campus on my own?

On some evenings, students will have the opportunity to sign out of the residence for free time or extended free time. Only students with the proper authorization forms will be able to participate in the free time. We will also offer on-Campus activities on those evenings, so there will always be something planned for you to do!

How do I submit my video?

You can submit your video online at www.preu.utoronto.ca/apply/video/ or you can email it to us at summer.programs@utoronto.ca. For specific information, please see **Part 6: Video** of your Final Forms.

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